

VERITAS' Business Excellence service line has the intellectual property, capacity and experience to deliver training programs and training courses to its clients, on a number of subjects and knowledge areas that are not well understood or executed by industry.

These training programs range from short courses to longer 5 - 8 day training programs. All training programs are structured with lesson plans, participant notes and are supported by high quality presentation materials, real industry examples and syndicate exercises to assist with the learning experience.

Knowledge Area	Duration
Process Mapping	1 day
Metrics Development & Measurement	1 day
Visual Management	1 day
Value Stream Mapping	1 – 2 days
Simple (A3) Problem Solving	1 – 2 days
Root Cause Analysis	2 days
Introduction to Systems Engineering & Requirements Management	2 days
Agile Knowledge Work	2 days
Strategy Deployment (Hoshin Kanri)	2 days
Internal Management System Auditing	2 days
Measuring Systems and Calibration Management	2 days
OHS Management Fundamentals	2 days
Risk Management Fundamentals	2 days
Project Management Fundamentals	2 days
Kaizen Facilitator	2 days
Six Sigma Yellow Belt	2 days
Six Sigma Green Belt	4 – 6 days
Six Sigma Black Belt	4 – 6 days
Lean Leader	4 – 6 days
Design for Lean Six Sigma	6 – 8 days

All participants receive a Certificate of Attendance on completion and depending on the requirements of the program, some participants may also receive a Certificate of Attainment when the minimum pass requirement has been satisfied.

A number of the above programs can be supported by Coaching and Mentoring sessions that are specifically built into the program. Typically, these sessions are delivered via a TEAMS environment and are not transferable between course participants. Mentoring / Coaching sessions must be scheduled and completed within 4 weeks of attending the training program to ensure the content remains relatively fresh in the minds of the participants.