


Metric Development & Measurement

Objectives	<p>At the end course, participants will have a good understanding of:</p> <ol style="list-style-type: none"> 1. Why we need to measure 2. What it is we are measuring 3. How we go about measuring 4. How we plan for consistent measures 5. How often we consider taking measures 6. Measurement systems and workstations 7. How reaction plans work and Go teams
Agenda	<p style="text-align: center;">Day 1</p> <p>Introduction to measurement What to measure How to collect data for metrics Measurement plans Collection frequency Measurement system analysis Workstation measurements Reaction plans and Go teams Summary</p>
Practical Exercises	<p>Several case studies will be showcased during the 2 days using hypothetical data to explore in detail, several tools, techniques and concepts introduced and discussed during the workshop.</p>
Learning Materials	<p>Comprehensive Workshop Notes Presentation Slides Practical Tailored Syndicate Exercises Mentoring / Coaching Sessions</p>
Certification	<p>A Certificate of Completion will be issued to all participants that complete the 1-day program supporting CPD and any HR requirements.</p> 
Support	<p>1 X 20 mins coaching / mentoring sessions¹ per participant</p>
Duration	<p>1 day running between 8:30 AM to 4:30 PM with breaks for morning & afternoon tea and a lunch break</p>
Participants	<p>Number of participants per course: 10</p>
Cost	<p>For costing enquiries please email contact@veritas-asiapacific.com</p>

¹ Coaching / Mentoring sessions will be supported via TEAMS environment. Sessions are not transferable between participants and must be scheduled and completed within 4 weeks of attending the program.